**Radha Battineni**

Sr Business Analyst| Data Analyst

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**PROFESSIONAL SUMMARY:**

* 12 years of experience in the field of **Data warehousing & Business Intelligence, Health care** and Banking.
* Worked as an ETL Developer, Team Lead and Business Data analyst with a good exposure on the data warehousing concepts covering the **entire life cycle from requirements gathering** to the **production live.**
* Experience with **claims data warehousing**, **pharmacy claims,** Membership and health Insurance.
* Expertise in all **Pharmacy Benefits Manager** (PBM) files (Medimpact, Medicare PartD, Optum PartD, Optum Self-Funded and Medicaid).
* Experience in **NCRS** (National Cross Regional Systems) and **PDW** (Pharmacy Data Warehouse) data.
* Working experience in **institutional**, **professional**, **Claims adjudication** process.
* Working experience in **original claim** number, **Medical Record Number** (MRN), **group**, **subgroup** numbers, vendor, provider, **pricing** and **payer**.
* Working experience in Pharmacy **Claims adjudication** process, NCPDP, and ICD codes.
* Expertise in preparing mapping documents with taking responsible for maintaining the **Source to Target mappings (STM)** as per business rules.
* Coordinating with the Data Modelers and DBAs in preparation of **Data model** as per mapping documents.
* **Strong knowledge on SQL** Developer, T-SQL, and **Microsoft SQL Server Management Studio** (SSMS).
* Writes complex, highly optimized SQL/Database queries across **large volumes of data** to create detailed and accurate outputs with understanding of statistics.
* Create **Test Plan**, and **Test cases** based on mapping/requirement documents to perform **UAT (User acceptance testing) Validations** to make sure that all the requirements meet as per business standards.
* Develop, execute and creating the defects in **ALM Quality Center** if there are any outstanding defects during UAT validation.
* Performs **ad-hoc data analysis** in **on-prem** & cloud environments with prior knowledge on the health care business.
* Preparing the **change request/Enhancement requirements** if there are any outstanding defects in the production.
* **Conduct end to end analysis** on Pharmacy claims adjudication that includes data gathering, data profiling, requirements specification, analysis, and ongoing deliverables.
* Perform gap analysis between **current system** and **new system** functionality.
* Interacting with the **end users** and make sure all the requirements are covered in the final reporting.
* Responsible for **project planning, project timeline** and **tracking of tasks** to meet the timelines and provide weekly status report to the client.
* Excellent **business communication** and **presentation skills.**
* Expert in every stage of Software Development Life Cycle (**SDLC**) using **waterfall** and **agile methodologies**.
* Expertise in **Scaled Agile Framework** (SAFe), JIRA and Azure DevOps (ADO).
* Ability to work with functional teams in an **Agile/SCRUM** and SAFE environment.
* Author **User Stories**, Epics and maintain **Product Backlog,** Sprint Backlog.
* Conducted meetings, workshops to gather requirements from various stakeholders, Product Owner and **SMEs**.
* Working knowledge of **Microsoft Office Suite** (MS Visio, MS Project, MS Word, MS Excel and MS PowerPoint).
* Advanced proficiency with **Excel** (**Pivot** tables, pivot charts, conditional formatting, **VLOOKUP**, formulas)
* Extensive **ETL experience** using Informatica 10.2.1/9.6.1/9.1(Designer, Workflow Manager, Workflow Monitor and Server Manager), Power Exchange
* Experience in **BI Reporting, Tableau, API, UNIX shell scripting, SAS, Teradata SQL Assistant.**

**Certifications & Education:**

* Certified in Informatica Mapping Design.
* Certified in Teradata Certified Professional.
* Certified in Scaled Agile Framework (Safe) 5 Agilist.
* **Bachelor’s Degree in Electronics and Communication Engineering (Graduated in 2010)**

Anna University – Chennai, India.

**TECHNICAL SKILLS:**

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| Domain Knowledge | Data warehousing, and business intelligence - Healthcare and Banking |
| Methodologies | Agile, Waterfall |
| Office tools | MS Office (Word, Excel, Power Point, Outlook), MS Visio, MS Project |
| Programming Languages | Informatica 10.2.1/9.6.1/9.1, Mainframe COBOL |
| Testing Tools: | Quality Center-HPALM, Confluence |
| Databases & Tools | Oracle SQL Developer, Microsoft SQL server Management Studio, T-SQL, Tableau, BI Reporting, Teradata SQL Assistant |
| Other Utilities | SAS, TOAD, Putty, UNIX Shell Scripting, Control-M, cloud, Hive, Synapse, Azure DevOps (ADO) and Jira, Java, .Net. |

**PROFESSIONAL EXPERIENCE:**

**Client:** Kaiser Permanente -Pasadena-CA **May’2021 – current**

**Role:** SrBusiness Analyst| Data Analyst

**Project description1:**

CDW-NPSA (Claims Data Warehousing-National Pricing System Analytics) Interface primarily focus on the CDW-NPSA Staging and claims build Process. The NPSA data mart was created to meet increasing demands from large group customers to provide detailed data reporting and analytics. NPSA contains adjudicated claims. This data mart provides the ability to create customer reports at the claim detail level and provides additional program-wide support for other projects, including Claims adjudication process for members.

**Client:** Kaiser Permanente/Cognizant- Pasadena-CA **Jan’2016– April’2021**

**Role:** Sr Business System/Data Analyst

**Project Description2:**

The Pre-Alliance and Alliance monthly costing process is the primary data source from NCRS. This process provides related to patients and their care and insurance coverage. The monthly costing process is performed in the Pre-Alliance and Alliance area, where costs are assigned to utilization. In addition to assigning costs, this process also assigns service classifications and diagnosis-related groupings (DRGs) to the data, Product line and line of business (LOB) assignments are also done at this stage.

**Responsibilities:**

* Involved in preparing BRD and mapping documents with taking responsible for maintaining the Source to Target mappings as per business rules.
* Coordinating with the Data Modelers and DBAs in preparation of Data model as per mapping documents.
* Conduct end to end analysis that includes data gathering, requirements specification, analysis, and ongoing deliverables on Payer, pricing and Pharmacy claims.
* Worked in Claims adjudication process for Paid, reversal and denied claims in health care.
* Worked with Source system Subject Matter Experts (SMEs) to ensure that the extracts are properly mapped.
* Expertise in Claims, Subscriber/Member, Provider, vendor and NCPDP.
* Expertise in Claimsprocess for primary and secondary coverage payers in heal care Pharmacy data.
* Expertise in all Pharmacy Benefits Manager (PBM) files (Medimpact, Medicate PartD, Optum Part D, Optum Self-Funded and Medicaid).
* Worked closely with the Enterprise Data Warehouse team to understand the business requirement and process.
* Analyzed and reviewed reporting data, data warehouses and ETL solutions.
* Involved in analyzing and profiling the data to verify the business need by writing SQL queries.
* Develop SQLs to perform UAT validations to make sure that all the requirements meet as per business standards.
* Create Test Plan, Test Scenarios and Test cases based on mapping/requirement documents.
* Creating the defects in QC if there are any outstanding defects during UAT validation.
* Involved in reviewing the SIT Test cases, test plan, Defects, and the test results.
* Worked with developers to make sure that they understood the Use Cases.
* Performs requirement analysis using the existing production data for CDW-NPS interface project including CA and ROC regions with prior knowledge on the health care business.
* Involved in preparing the change request requirements if there are any outstanding defects in the last moment of CDW-NPS production.
* Provide daily, weekly, and monthly status report to the client.
* Run the Monthly balancing scripts using SAS program in on-prem and cloud environments.
* Create user stories using Jira and conducted working sessions to review the requirements.
* Ensured the consensus between the business and IT teams.
* Accepting the stories when done and performing the UAT testing using SQL queries.
* Retested Defects using Manual Testing and update the defects using Jira Align and ALM.

# Environment:

# Oracle SQL Developer, Azure, Cloud, BI Reporting, Tableau, Teradata SQL Assistant, SAS Programming, ALM Quality Center, Unit Testing, Agile and JIRA

**Client:** Kaiser Permanente/Cognizant- Hyderabad-India

**Role:** TechnicalBusiness Analyst **May’2014 – Dec’2015**

**Project Description:**

DSSHCR (Decision support system for Health Care Reforms) - DSSHCR which is part of Kaiser

Permanente is about establishing the Risk Adjustment (RA), Reinsurance (RI) of the Affordable Care Act (ACA). Issuers, in states where Health and Human Services (HHS) is operating an RA and/or RI program, will submit enrollee, pharmaceutical claim and medical claim information from their proprietary systems to an Issuer-owned server (Edge Server). The Edge Server will run HHS developed software designed to validate submitted data and execute the RA and RI processes.

**Responsibilities:**

* Analysis, design, development, and implementation of business solutions throughout entire Software Development Life Cycle (SDLC).
* Experience working with end users and gathering requirements, preparing business requirement documents and source to target mapping document.
* Experience in NCRS (National Cross Regional Systems) and PDW (Pharmacy Data Warehouse) data
* Experience in Catamaran, MedImpact (type 54), Optum and ePIMS (Electronic Pharmacy Information System) data.
* Responsible to validate the data from RxSST (Pharmacy Source-Specific Staging) to RxHST (Pharmacy Harmonized Staging).
* Developed Source to target balancing SQL’s for supporting the Monthly data processes required for 2Rs.
* Run various validation queries to determine the accuracy and completeness of extracted and staged data.
* Actively involved in User Acceptance Testing (UAT) to make sure that value is delivered.
* Organized meetings to discuss outstanding issues with QA and developers. Clarified QA team issues and reviewed test plans and test scripts developed by QA team
* Identified opportunities for business process improvement through various meetings with business users and developers and initiated efforts to make improvements.
* Work closely with business and IT to improve data quality of submissions

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# Environment:

# SQL, Informatica 9.5.1, Tableau, Quality Center-ALM, SharePoint, MS Office (Word, Excel, Power Point, Outlook), MS Visio.

**Client:** J P Morgan Chase/Cognizant -India **Aug’2013 – April’2014**

**Role:** ETL Informatica developer

**Project Description:**

Reverse Engineering Related To INFO1 Decommission-The main aim of this project is to provide the information on the process flow on how the data is being loaded into Info prod Information One related to Schemas with details from the source, intermediate process and until the downstream.

**Responsibilities:**

* Analyzing the procedures and developed the decommission design documents.
* Created schema related architecture and current Info1 schema process flow diagram using Visio for each schema.
* Monitor the active and inactive control-M jobs in production,
* Used to find the Active and Inactive Unix shell scripts in Production.

# Environment:

# Informatica 9.1, Oracle 10g, UNIX, Control-M.

**Client:** J P Morgan Chase/Cognizant, Chennai, -India  **Feb’2011 – July’2013**

**Role:** ETL Informatica developer

**Project Description:**

Info1 Development & Support -Info1 is a Shared Services Environment, Centralized Data Hub and cross-LOB Platform for Operational and Application Data Stores. The scope of work for this engagement covers production support, bug fix, maintenance and enhancements for JPMC’s Information ONE DW applications. Information One loads data from 100+ systems on a daily and monthly basis into Oracle databases. It provides data for management reporting purposes and feeds to downstream and upstream systems. It provides technology and methodology that enables the cleansing and transforming of conflicting data from operational business systems into integrated information that enables the business to answer any business question.

**Responsibilities:**

* Worked to design, develop the Informatica Mappings and Sessions based on business user requirements and business rules to load the data into target.
* Worked on extraction, transformation and loading of data from different sources like Flat Files, DB2 and COBOL file sources.
* Worked with DBA to set up the DEV and QA environment.
* Worked to monitor the workflow monitor jobs, reviewed session/workflow logs that were generated for each session to resolve issues and used Informatica debugger to identify issues in mapping execution. She Involved in Unit Testing, preparing the test case documents and code review before deployment.
* Given support during UAT and production for the jobs which we have developed.

# Environment:

# Informatica 9.1, Oracle 10g, UNIX shell scripting, Control-M.